

THE MUSEUM AT A GLANCE

ANSWERS TO YOUR MOST FREQUENTLY ASKED QUESTIONS



The museum is open from Tuesday to Friday from 10 am to 6 pm, and on Saturday, Sunday and bank holidays from 10 am to 7 pm. Closed on working Mondays, December 24th-25th, January 1st.



Your **admission ticket** is valid all day. It includes the visit to the museum, one activity upon reservation (lab activity, guided visit, science theatre, subject to availability) and any of the on-going activities. Check ticket prices displayed at the entrance. You can pay cash or with a debit/credit card.

The admission fee does not include the guided visit to the **Toti Submarine** or the **Helicopter flight simulator**. These require additional ticket which can be purchased at the admissions desk.

Ask the admissions desk for availability and check the programme on the museum website or on the leaflet available at the entrance.



The museum is large, more than 50,000 square meters, and it hosts thousands of exhibits and objects. You need at least **two hours** for a general visit. It includes four buildings: the Main Building (3 floors), the Rail Transport Building, the Air&Water Transport Building (3 floors), the Olona Building. To move around the museum we recommend you use the **Info maps** you receive when purchasing your general admission ticket.

Don't know what to see? Choose your favourite **thematic trail**. Printed trails are available at the museum entrance for free.

The leaflet **Museowekend** (available in Italian only) lists the program of special initiatives and workshops open on weekends and public holidays. To participate in activities (conducted in Italian only) you need to register at the admission desk on the day of your visit. All activities are free, subject to availability.



Please note that the museum's entrance is in via San Vittore 21 and the museum's exit is in via Olona 6. For this reason we do not provide a cloakroom. Please avoid bringing large bags into the museum galleries. If you are carrying a large bag or a helmet please ask staff to point you to the **lockers** at level 0 in the Main Building.



Lifts and stair lifts throughout the museum (with the exception of the Falck hall Exhibition) ensure easy access to **strollers** and **wheelchairs**.



Baby changing facilities are available on levels 2 and 0 in the Main Building, on level 0 in the Air & Water Building and in the Olona Building. There is a baby feeding room on level 0 in the Main Building, close to an unattended stroller parking area and a family-friendly toilet.



Vending machines selling food and drinks are located in the **snack area** on level 0 of the Main Building. You can bring your own food and eat in a dedicated indoor **picnic area** on level 0 of the Main Building, at the cloisters area or in the gardens next to the Rail Building.



Only **amateur photography** and filming (no flash or tripods) are permitted inside the museum. **Professional photography and filming** need written authorisation. Please contact the Press Office: tel. +39 02 48555 450 • stampa@museoscienza.it



Join the museum's **mailing list** to receive invitations and news about upcoming activities, labs, exhibitions and events throughout the year. Fill in the free leaflet and hand it in at the Admissions desk.

Follow us on **facebook/museoscienza** and **twitter/museoscienza**. Be the first to know about ongoing projects, get the chance to win free tickets and reserved places and follow our most important events as they happen.

Your opinion matters to us. Tell us about your museum experience or make suggestions. Fill in the dedicated free leaflet.



Don't forget to visit the **MUST Shop**, for games that stimulate creativity, scientific gadgets, books, DVDs, documentaries and design articles: your chance to take a souvenir of your museum experience home, and support the museum's work (profits from sales are invested into new projects).

At Admissions desk you can buy gift tickets and membership cards for a year of activities, events and exhibitions to share with whoever you like.



Smoking is not allowed anywhere inside the museum. No animals can enter the museum with the exception of guide dogs.